

Quality Policy Statement

We are a civil engineering, building and groundworks company based in the Midlands and operating throughout the UK supporting the country's largest organisations within construction. Essentially, McDermott Building and Civil Engineering Ltd (McDermotts) is a family-founded business that is values driven and managed as a professional corporate entity; underpinned by continued investment and a customer-centric focus. Indeed, we believe that most values are relevant but the single one we wish to emphasise is "*Integrity*" which represents a concept of consistency of actions, values, methods, measures, principles, expectations and outcomes.

We operate an integrated management system that is certified to ISO 9001, ISO 14001, ISO 45001 and working towards NHSS 30 approval. The scope of our management system is civil engineering, building and groundworks. Our commitment to quality management is reflected through our certification to the International Standard ISO 9001. We are committed to continual improvement and compliance with relevant statutory requirements, whilst ensuring customer satisfaction.

Management has specific responsibility for policy development, coordination and evaluation of performance. The quality policy will be maintained and upheld by the designated managers to meet the commitment. Our processes and activities will be managed in order to ensure standardisation, effective, and efficient outcomes that satisfy the requirements of relevant stakeholders. The Board of Directors ensure regular meetings to set, review and evaluate objectives, targets and programmes of action.

We will undertake to provide the necessary training and support to all personnel to ensure that they understand and are able to fulfil the relevant aspects of the policy in their day-to-day work.

We have a "Sustainability Roadmap" that provides confidence for the future, by setting ourselves challenging targets to be more responsive, flexible and robust within an ever changing and demanding market. As part of this plan, we've focussed on three core areas (which we refer to as the 3Ps): People, Prosperity and Planet; with continued investment in all three. The core area of "Prosperity" reflects our commitment to quality and operational excellence with particular emphasis on:

- strong project management
- quality, costs and timely delivery
- improving the effectiveness and efficiency of our processes
- development of suppliers and sub-contractors
- lean thinking

Appropriate resources will continually be made available to ensure that the quality policy is implemented in full through annual objectives, managerial vigilance and regular auditing and review.

This policy statement may be amended, monitored and added to from time to time and a copy will be available to all employees, contracted staff on site and interested parties through our website. In addition, a copy will be displayed at head office.

Malcolm McDermott
Managing Director

Date: January 2021